

# RESOURCE GUIDE

## SUPPORT

**CUSTOMER SUPPORT LINE: 1-800-970-2337**

### **Clinical Support 24 hrs/day, 7 days/week**

Speak live with a Moog Clinical representative for pump questions, troubleshooting guidance & PLSS Support.

### **Customer Service M-F 8:30-5p (MTN)**

Call during business hours for product line questions, orders, complaints and RMA support.

**\*NOTE:** For safety reasons, Moog will not give out the pump access code over the phone. Please obtain the code from your administrator or specialty pharmacy prior to calling for support.

## TRAINING OPTIONS

**e-Learning: Email requests to [eLearning@moog.com](mailto:eLearning@moog.com)**

Enroll in our free online Curlin training program. Become a competent Curlin user from any device or location at your own pace! A certificate of achievement is awarded to each trainee upon successful completion. This is a comprehensive program covering all modes of therapy – Continuous, TPN, PCA, Variable and Intermittent.

Ask us about customizing training to fit your business model. Become a "Super User" and have accessibility to register new employees as they are hired, track all training progress for your facility, and pull reports to evaluate education compliance.

**ON-SITE EDUCATION: Request through your Sales Representative or Clinical Support Line #800-970-2337**

For larger groups requiring several training classes. Our Clinical Specialist will work with your administrator to organize this in-person training at your location.

**LIVE STREAM VIDEO TRAINING: Request through your Sales Representative or Clinical Support Line #800-970-2337**

Our Clinical Specialist will connect with your team via live-stream video, direct from our corporate office in Salt Lake City, UT. Moog will help organize training materials needed and customize this ideal small-group training to meet the needs of your business.



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## TRAINING MATERIALS

**Curlin 6000 Series V2.04 Ambulatory Infusion Pump Clinician Instruction Booklet (#58386):** This provides instruction for all therapy modes in one guide.

**Curlin 6000 Series V2.04 Ambulatory Infusion Pump Clinician's Guides:** These provide instructions for programming specific therapies.

- Clinician Guide Curlin 6000  
- Continuous Therapy (#46258)
- Clinician Guide Curlin 6000  
- Intermittent Therapy (#46259)
- Clinician Guide Curlin 6000 - Variable Therapy (#46260)
- Clinician Guide Curlin 6000 - TPN Therapy (#46261)
- Clinician Guide Curlin 6000 - PCA Therapy (#46262)

**Curlin 6000 Series V2.04 Ambulatory Infusion Pump Patient Instruction Booklet (#59232):** This provides basic pump operation for patients on loading the set, changing batteries, resuming an infusion and hanging a new medication container.

**Curlin 6000 CMS Training Video (#49070):** This DVD will provide an overview of programming the Curlin 6000 pump in all 5 delivery modes, review the administration sets and provide troubleshooting tips.

**Curlin 6000 CMS Training Posttest (Individual therapy posttests available upon request)(#58930):** This posttest contains questions on all 5 delivery modes and can be used to evaluate learning after viewing the Training Video.

**Curlin 6000 CMS Skills Checklist (48958-021):** This skills checklist can be utilized by your educators to document hands on return demonstration.

**Curlin 6000 CMS In-Service Outline (#53675):** This tool was developed to assist your educators in providing a full in-service to your staff and nursing agencies. We recommend that a full in-service is completed when training new users of the pump. Refer to the operator's manual for full instructions, cautions and warnings.

**Curlin 6000 In-Service DVD (#60058):** (to be released) This DVD provides training on the Curlin 6000 in an In-Service format.

**Curlin 6000 Training & Quick Reference Guide For Between Patient Use (#55335):** This is a quick reference guide intended for those responsible for the inspecting, testing, and/or preparing of pumps prior to patient use. This procedure is also found in the User Manual, but in a quick guide format.

Select training material is available in Spanish. Please contact Customer Support for more information.

Visit our webpage to download electronic version of our training guides: <http://www.curlinpump.com>

To order pamphlet training guides at no charge, refer to the order numbers below and email Customer Service: [Medcustomerservice@moog.com](mailto:Medcustomerservice@moog.com)

Please include the following in your email order:

Account Name	Ship to Address/Attention To
Order # (located at end of each item)	Quantity

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